



vizgare empower

A One-Stop Al-Enabled Healthcare Platform

For Your Internal Teams To Manage The Complete Lifecycle
Of Healthcare Business Operations.



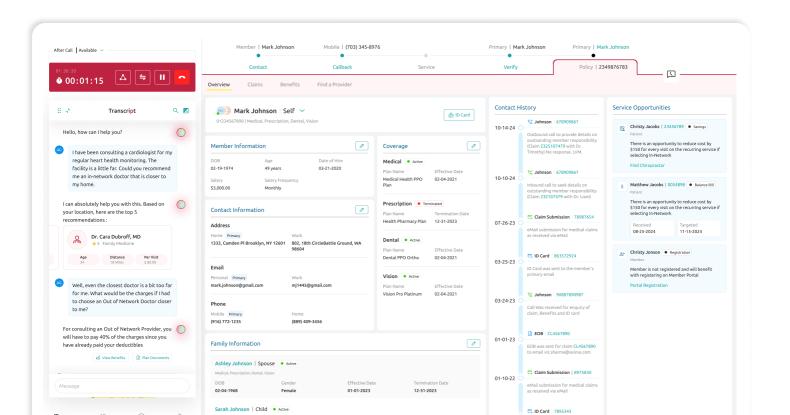






A One-Stop Al-Enabled Healthcare Platform To Manage the Complete Lifecycle of Healthcare Operations

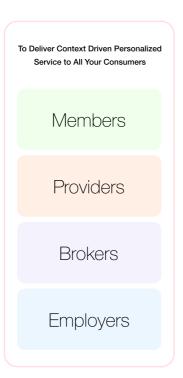


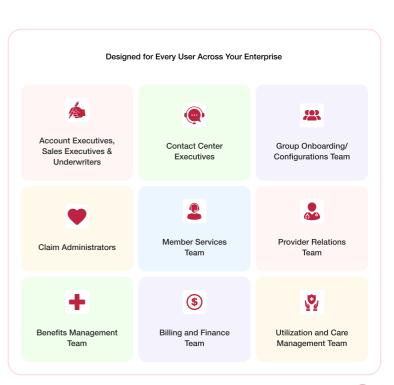


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Key Features

Empower Your Teams With An Al Assisted Contact Center

- Service your consumers seamlessly across all interaction touchpoints : voice, text, chat, and IVR
- Single Pane of Glass to Access, manage and update all member, provider, broker, and employer-related information
- Perform real-time eligibility checks for members during provider interactions to ensure accurate service delivery.
- Create and assign tasks for follow-up actions after calls, ensuring that important tasks are tracked and completed efficiently.
- Al-Powered Real-time assistance with note-taking, task creation, and capturing interaction reasons.
- On Call Al Assistance with Auto-generated summaries and live transcripts

Enjoy Hassle Free Onboarding Of Groups & Individuals

- Setup Business Configurations for the new group
- Auto setup configurations from information captured during Sales Process
- ► Configure custom theme for a group
- Send invites to employees for Enrollment
- ▶ Define workflows for managing configurations
- ► Al Generated Business Configurations

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Key Features

A Single Pane To Service Your Members, Providers, Brokers & Employers

- View All Members, Employers, Brokers and Providers with Advanced Search, Filter, & Sort Capabilities
- > Al driven customer service opportunities
- 360 view of a Member that includes Member Demographic Information, Claim History, Benefits Utilization, Communication History and all Changes to Policy
- 360 view of an Employer that includes Employer Profile and Contract details, covered members, Claims and Financial Information, Risks and Stop Loss Data and Communication History
- 360 view of a Provider that includes Provider Profile and Contract Details, Claims Performance, Authorization and Referral patterns and Communication History

Automate Business Processes & Manage Workflows

- Out of the box workflows for all teams for most common business operations
- Design your own simple and complex workflows with ease
- Integrate with external systems for automated execution
- Integrate with Contact Center for workflows that require customer reach
- View and Manage SLAs
- Al assistance for optimizing workflows
- On Call Al Assistance with Auto-generated summaries and live transcripts

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Key Features

Manage End To End Sales Lifecycle

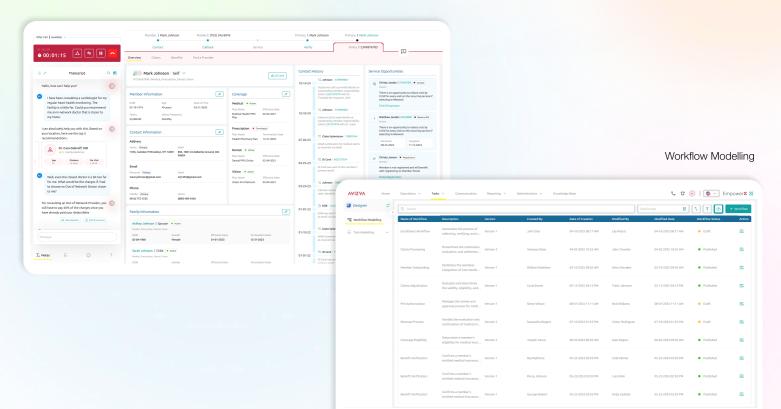
- Auto-Generate Quotes, Proposals, and Contracts based on predefined rules and templates
- Override Auto-Generated Documents
- Leverage AI to create optimized and personalized quotes, proposals, and contracts
- Customizable and Automated Approval Workflows for quotes, proposals, and contracts
- Al-Enabled Workflows for smarter automation and accelerating decision-making
- View and Manage Quote and Proposal Requests in real-time
- Submit New Quote Requests on Behalf of Employer/Broker
- Engage & Collaborate with Employers and Brokers

Manage Renewals

- ▶ Timely reminders for Employer Groups approaching Renewal
- Extremely fine tuned data to best assist your customers to choose the right benefits
- Al suggested Benefit Selection based on past utilization
- ▶ Al assistance through the process for increased efficiency
- On Call Al Assistance with Auto-generated summaries and live transcripts

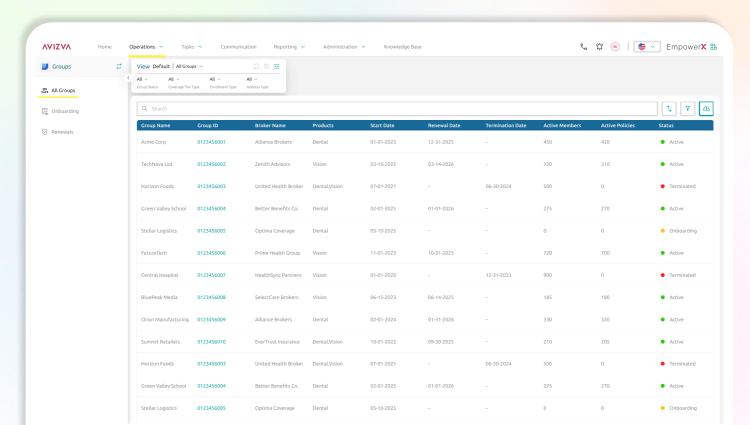
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A Single Pane View To Service All Consumers





Managing Groups



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