

The image features a solid red background. On the left, there is a large white circle with a subtle gradient. Inside this circle, the word "AVIZVA" is written in a bold, red, sans-serif font. To the right of the circle, there are several concentric, semi-transparent red arcs that create a sense of motion or a stylized signal. The text "A Healthcare Technology Organization" is positioned to the right of the circle, and the website "www.avizva.com" is in the bottom right corner.

**AVIZVA**

**A Healthcare  
Technology Organization**



## Engineering Services

Your Idea of Care  
Engineered with  
Speed & Quality

# Engineering Services

Encompassing 150+ tailored products for Health Plans, PBMs & TPAs

**Our engineering capabilities are power-packed  
with a set of four key differentiators :**



## Accelerated Development

Enabled by pre-packaged, proprietary Software Development Kits (SDKs) that accelerate build cycles and reduce rework.

## Impeccable Quality

Delivered through AI-powered testing and a design-driven development approach that ensures precision at every stage.



## Impenetrable Security

Achieved with Integrated processes, tools, controls, and best practices embedded throughout the lifecycle.

## Predictable Delivery

Driven by automated project planning and execution, ensuring on-time outcomes with fewer surprises.



# Our Differentiators

## Accelerated Development

We have pre-packaged, proprietary Software Development Kits (SDKs) tailored for User Experience, Microservices, and Integration applications. These SDKs combine feature-rich frameworks with industry-leading execution standards, enabling rapid, high-quality development.

Built on over a decade of continuous innovation, our SDKs abstract complex, repetitive architectural components, saving years of development effort while achieving the level of sophistication required for enterprise-grade applications. Designed with industry- standard patterns and strict adherence to SOLID design principles, these frameworks ensure scalability, reliability, and maintainability.

Theconfigurable and developer-friendly nature of these SDKs streamlines core functional implementation. Developers can focus on building value-driven features without worrying about foundational elements like auditing, exception handling, logging, or authorization—all of which are seamlessly handled behind the scenes. Our SDKs encompass a comprehensive suite of frameworks across technology domains, providing the building blocks for sophisticated, enterprise-ready platforms.

Our SDKs Provide comprehensive frameworks across all key technology domains :

FrontEnd Technologies

BackEnd Technologies

Quality Assurance

Database Technologies

DevOps



# Our Differentiators

## Impeccable Quality

### AI-Driven Automated Testing & Test Data Creation

- AI-Generated Test Data : Leveraging AI to dynamically generate test data on the fly
- Test + Design-Driven Development : Eliminates lag in automated test case creation by seamlessly integrating test and design processes for faster and more effective testing outcomes.

### Integrated Quality Assurance in the Development Lifecycle

Quality assurance is tightly woven into every stage of the development process. The scope encompasses code, functional, security, and performance assurance, all of which are built into frameworks pre-integrated with AVIZVA SDKs. These frameworks ensure adherence to quality standards from the moment the first line of code is written. Additionally, automated execution of all quality aspects is integrated with the Build and Release process, ensuring nothing is overlooked.

### Code Quality Assurance

One of the foundational frameworks in AVIZVA SDK ensures] robust code quality by :

- Enforcing adherence to core technology standards and framework integrations.
- Running automated code quality checks for every line of code written.
- Allowing developers to check in code only after passing all predefined quality checks.

This integrated approach ensures the quality of the foundation, making the development process reliable, efficient, and aligned with enterprise-grade standards.



# Our Differentiators

## Impenetrable Security

### Security at the Core of Application Development

Every application at AVIZVA is designed with security as a foundational principle, encompassing design, architecture, implementation, and operational processes. Application Design and Architecture : Our security measures are embedded at ever

**Application Design and Architecture** : Our security measures are embedded at every stage of the application

- **Threat Modelling** : Proactively identify potential threats and address vulnerabilities, including network interfaces and attack vectors.
- **Data Security** : Encrypt data at rest and in transit and Implement strict access controls to safeguard sensitive information.
- **Authentication and Authorization** : Deploy multi-factor authentication and enforce the principle of least privilege for access control.
- **Network Security** : Use a segmented network architecture with firewalls and advanced security components to protect system layers.
- **Secure Communication** : Implement secure protocols (e.g., HTTPS, TLS) for data transmission and Secure APIs through best practices, including rate limiting and input validation.
- **Compliance and Security Policies** : Ensure adherence to regulatory standards like HIPAA & Align with SOC2-defined security frameworks & policies.
- **Resilience and Redundancy** : Incorporate redundancy, failover mechanisms, and disaster recovery strategies to ensure uptime.
- **Monitoring and Logging** : Enable detailed logging and monitoring with real time alerts for all security-related events.



# Our Differentiators

## Predictable Delivery

Modern organizations face significant challenges in planning and tracking large-scale implementations while maintaining the agility needed for iterative improvements. AVIZVA's automated planning and reporting frameworks tackle these challenges effectively, offering comprehensive, scalable solutions.

### Automated Project Planning: Accelerate Precision, Minimize Effort

- Automated Project Planning , Traceability Matrix & Program Reporting

### A Strong Start : Baseline Automation - Our automated process for setting up a project backlog ensures :

- Comprehensive, standardized task lists tailored to the project type.
- Rapid roadmap creation, requiring only minimal functional inputs to outline the project trajectory and sprint-specific goals.

### Dynamic Roadmap and Backlog Updates - With every sprint, our tools dynamically adjust the roadmap by:

- Incorporating identified changes and spillovers
- Real-time updates that reflect the overall impact on project timelines & deliverables.

### Optimized Scrum Ceremonies - Efficiency is embedded in every ceremony through automation and structured alignment :

- Streamlined Templates, Integrated Automation & Enhanced Clarity.

### Automated Reporting Standards - We've standardized project reporting with dashboards that adapt dynamically:

- Comprehensive Dashboards, Phased Insights & Stakeholder-Specific Reporting.



The background consists of several concentric circles in various shades of red and pink. In the center is a white circle containing the text.

## **A GLIMPSE**

**Of The Interesting Work  
We Have Delivered  
Over The Years**



When Aflac acquired Argus Dental and Vision, we got onboard to bring ground up transformation to move to modern, secure, scalable platforms to prepare for anticipated massive growth.

Done with speed and quality while adhering to strict corporate compliances and standards

**4**

**Years**

**12**

**New  
Products**

## Understanding the Catalyst for Change

**1**

Extensive experience in defining futuristic product roadmaps through massive healthcare transformations undertaken in the past.

**2**

Speedy execution abilities facilitated by well-defined architecture practices in Data Orchestration & Enterprise APIs as well as a vast experience with built-in security & compliance.

**3**

People-focused standards and approaches enabling rapid scaling up of teams & implementations.

**4**

A robust program execution strategy ensured successful implementation of a complex & expansive program in less than two years.



## A Strategic Step-by-Step Approach To Transformation



### Data Orchestration

One of the key starting points with Aflac was build a strong data orchestration layer



### Enterprise APIs

For both data orchestration and stakeholder Experience suite



### Member and Provider Experience

Start with key constituents with architecture that allowed coexistence of old and new platform



### Claims Platform Migration

Migrate all existing groups to new platform while key constituents did not get impacted



### Employer & Broker Platforms

Add additional stakeholder easily with the baseline



### Operations & Administration

Giving way for seamless system replacements



## Projects

FrontEnd Technologies

Data Interchange Portal

Data Interchange Platform

Enterprise APIs

Microservices Implementation

Member & Provider  
Experience

Member Portal Web & Mobile

Provider Portal

Broker & Employer  
Experience

Broker Portal

Employer Portal

HealthPlan Portal

Operations &  
Administration

Admin Portal

Claims Platform  
Migration

Conversion

Marketing

Aflac D&V Public Website



## Technologies

### Development Platform

IntelliJ

VS Code

Eclipse

Anypoint Studio

### Platforms

Mulesoft

Elastic Search

Logstash

Bitbucket

Gitlab

KAFKA

Tomcat

Cloudhub

Google Cloud API

### Tools & Frameworks

Springboot

Spring Integration

React

AWS SDK

SAML

Maven

### Databases

Postgres

Aurora

MSSql

### Infrastructure

AWS Cloud

Terraform

Liquibase

Kubernetes

Docker

### Architecture Patterns

Microservices

Service Discovery

N-Tier

Event Based

Multi-Tenant

# Consume Experience Portals



## For Members, Providers, Employers, Brokers

Consistency In Information & Experience Across All Channels

The screenshot displays the Aflac member portal interface. At the top, there's a navigation bar with tabs: Claims, Benefits, Prior Authorization, Providers, and Membership. Below this, a search bar is labeled "Search by Claim Number or Provider Name". The main content area is divided into several sections:

- Claims Status:** A progress bar and a list of claim statuses: Total Claims (8), Processing (2), Partially Approved (2), Approved (3), and Denied (1).
- Amount Billed:** A table showing financial details: Total (\$400.00), Plan Paid (\$210.00), Discount (\$70.00), Member Responsibility (\$120.00), and Average Savings per claim (\$347.89).
- Dental Overview:** A visual representation of a dental arch with numbered points (x1, x2) indicating services performed.
- Vision Overview:** A visual representation of a pair of eyes with numbered points (x1, x2) indicating services performed.

Below these sections is a "Claims Listing" table with columns: Claim Number, Service Date, Provider Name, Product, Amount Billed, Plan Paid, Discount, Member Responsibility, and Status.

| Claim Number | Service Date | Provider Name      | Product | Amount Billed | Plan Paid | Discount | Member Responsibility | Status             |
|--------------|--------------|--------------------|---------|---------------|-----------|----------|-----------------------|--------------------|
| 16371377     | 01/01/2021   | Kimmy McIlmorie    | Dental  | \$50.00       | -         | -        | -                     | Processing         |
| 54456702     | 02/03/2021   | Marti Valencia     | Dental  | \$50.00       | -         | -        | -                     | Processing         |
| 12345331     | 05/02/2021   | Monika Derfflinger | Vision  | \$50.00       | \$0.00    | \$0.00   | \$10.00               | Denied             |
| 23456704     | 07/01/2021   | Roelof Bekkenenks  | Dental  | \$50.00       | \$30.00   | \$10.00  | \$10.00               | Approved           |
| 16377897     | 01/01/2021   | Herse Hedman       | Dental  | \$50.00       | \$30.00   | \$10.00  | \$10.00               | Approved           |
| 12345670     | 02/03/2021   | Yvonne Knight      | Vision  | \$50.00       | \$30.00   | \$10.00  | \$10.00               | Partially Approved |

On the right side, there's a mobile app interface overlay showing member information for Mike Johnson (Member ID: 344309), a "View ID Card" button, a savings summary ("You Saved \$1300 this year by choosing Doctors Healthcare"), and details for the "Dental Plan" (Plan Name: Florida Health Kids, Effective Date: 01/01/2021). Below this, there's a "Dental Wellness" section with a dental arch diagram and a "Due date: 07/10/2021" for a cleaning by Dr. Wim Willems at 1245 Pacific Highway, Irvine, CA 92610, with a phone number (876)123-7754.

# Service Platforms



## Admin Portal, DI Portal, Document Generation



Entity

Transactions

Feeds

Group

Member

Provider

Claim

Search Member Name, Member ID, Group ID

Effective Date: 04-08-2020 - 04-15-2020

Processed Date: 04-08-2020 - 04-15-2020

Member ID

Member Name

ame

Member ID

Effective Date

Latest Transaction Date

Group ID

AFV006500001

10-01-2021

10-07-2021

AFV0000999

| Transaction ID | Source File Name                         | Source          | Process          | Member Name   | Transaction Type | Processed Date | Destination                                                                          |
|----------------|------------------------------------------|-----------------|------------------|---------------|------------------|----------------|--------------------------------------------------------------------------------------|
| 100000002649   | EverwellEligibilityV2_20210405065658.csv | Everwell- Aflac | Eligibility Load | Carlos George | Update           | 12-06-2021     | <span style="color: red;">■</span> Aldera <span style="color: green;">■</span> DWH   |
| 100000000910   | EverwellEligibilityV2_20210203042313.csv | Everwell-Aflac  | Eligibility Load | Johnsan       | Update           | 11-05-2021     | <span style="color: green;">■</span> Aldera <span style="color: green;">■</span> DWH |
| 100000000471   | EverwellEligibility_20210407065658.csv   | Everwell-NGL    | Eligibility Load | James Charlie | Term             | 24-04-2021     | <span style="color: green;">■</span> Aldera <span style="color: green;">■</span> DWH |

Primary Policy Holder Name

Member ID

Effective Date

Latest Transaction Date

Group ID

Paul Hekkert

AFV006490001

10-01-2021

10-02-2021

AFV0002117

| Transaction ID | Source File Name                         | Source         | Process          | Member Name  | Transaction Type | Processed Date | Destination                                                                        |
|----------------|------------------------------------------|----------------|------------------|--------------|------------------|----------------|------------------------------------------------------------------------------------|
| 100000000685   | EverwellEligibilityV2_20210407065658.csv | Everwell-Aflac | Eligibility Load | Jaap         | Add              | 10-02-2021     | <span style="color: red;">■</span> Aldera <span style="color: green;">■</span> DWH |
| 100000002353   | EverwellEligibilityV2_20210209042313.csv | Everwell-Aflac | Eligibility Load | Paul Hekkert | Update           | 24-01-2021     | <span style="color: red;">■</span> Aldera <span style="color: green;">■</span> DWH |

# Service Platforms

## Admin Portal, DI Portal, Document Generation



**argus**  
Building of Afiac

Entity Transactions Feeds

Group Member Provider Claim

Search Member Name, Member ID, Group ID

Effective Date: 04-08-2020 - 04-15-2020

Processed Date: 04-08-2020 - 04-15-2020

| Member ID | Member Name | Member ID    | Effective Date | Latest Transaction Date | Group ID   |
|-----------|-------------|--------------|----------------|-------------------------|------------|
|           | ame         | AFV006500001 | 10-01-2021     | 10-07-2021              | AVF0000999 |

| Transaction ID | Source File Name                         | Source         | Process          | Member Name   | Transaction Type |
|----------------|------------------------------------------|----------------|------------------|---------------|------------------|
| 100000002649   | EverwellEligibilityV2_20210405065658.csv | Everwell-Afiac | Eligibility Load | Carlos George | Update           |
| 100000000910   | EverwellEligibilityV2_20210203042313.csv | Everwell-Afiac | Eligibility Load | Johnsan       | Update           |
| 100000000471   | EverwellEligibility_20210407065658.csv   | Everwell-NGL   | Eligibility Load | James Charlie | Term             |

Primary Policy Holder Name: Paul Hekkert

Member ID: AFV006490001

Effective Date: 10-01-2021

Latest Transaction Date: 10-02-2021

Group ID: AFV0002117

| Transaction ID | Source File Name                         | Source         | Process          | Member Name  | Transaction Type |
|----------------|------------------------------------------|----------------|------------------|--------------|------------------|
| 100000000685   | EverwellEligibilityV2_20210407065658.csv | Everwell-Afiac | Eligibility Load | Jaap         | Add              |
| 100000002353   | EverwellEligibilityV2_20210209042313.csv | Everwell-Afiac | Eligibility Load | Paul Hekkert | Update           |

Primary Policy Holder Name: John Benedict

Member ID: AFV006320001

Effective Date: 10-07-2021

Latest Transaction Date: 10-08-2021

Group ID: AFV0002116

| Transaction ID | Source File Name                         | Source         | Process          | Member Name   | Transaction Type |
|----------------|------------------------------------------|----------------|------------------|---------------|------------------|
| 100000001063   | EverwellEligibilityV2_20210401065658.csv | Everwell-Afiac | Eligibility Load | Carlos George | Update           |
| 1000000002890  | EverwellEligibilityV2_20210209042313.csv | Everwell-Afiac | Eligibility Load | Johnsan       | Update           |

**Afiac**  
Secure Solutions

Entity Transactions Feeds

Group Eligibility Provider Claim

Search by Member Name, Member ID, File Name

Claim Received Date: 02-01-2021 - 02-01-2021

Product: All

Source: All

Download

EntityClaim.csv  
Canceling...

### Claim Summary

Total Records: 120

Delivered: 15

In Progress: 45

Undelivered: 40

Member Name: Mic Orange

Member ID: AFA002110011

| Record ID     | File Name                         | Claim Service Date | Source            | Product | Claim Received Date | Status    | Destination | Actions |
|---------------|-----------------------------------|--------------------|-------------------|---------|---------------------|-----------|-------------|---------|
| 1000000004630 | Argus_1_220425_52.837             | 02-01-2021         | Change HealthCare | Dental  | 02-03-2021          | Cancelled | EIS         |         |
| 1000000004631 | NoPHID_PAPER_326004140_WPart1.837 | 08-04-2020         | Smart Data        | Vision  | 08-07-2020          | Scheduled | Aldera      |         |
| 1000000004632 | Dentalchange_v2.dat               | 02-10-2022         | DentalChange      | Dental  | 02-12-2022          |           |             |         |

Member Name: Bucky Buck

Member ID: AFA002110007

| Record ID     | File Name                       | Claim Service Date | Source     | Product | Claim Received Date | Status | Destination | Actions |
|---------------|---------------------------------|--------------------|------------|---------|---------------------|--------|-------------|---------|
| 1000000004677 | NoPHARGUS_3010_20220307-288.x12 | 08-12-2021         | VyneDental | Dental  | 09-16-2021          | Failed | Aldera      |         |



We joined hands with imagine360 (then, EBMS) and enabled them to reposition themselves from a Third Party Administrator of Self-Funded Health Plans to a forward looking Health-Tech organization.

Their best-in-class benefit offerings were topped up with state of the art technology, thus multiplying reach and making care more accessible.

|       |    |                          |
|-------|----|--------------------------|
| 8     | 10 | New Products             |
| Years | 1  | Claim Platform Migration |

A Thoughtful Approach To Transformation



Data Integration

Build a strong data orchestration layer



Modernization Of Digital Experience



Claims Platform Migration

Migrate all existing groups to new platform while key constituents did not get impacted



Administration Platform



Member 360 Experience

Add additional stakeholder easily with the baseline



Compliance

## Projects

Data Orchestration

Data Interchange Portal

Modernization Of  
Digital Experience

Member Portal

Broker & Employer  
Portal

Provider Portal

CSR Portal

Claims Platform  
Migration

Conversion

Administration  
Platform

Admin Portal

Member 360  
Experience

Member Portal  
Web & Mobile

MicroServices  
Implementation

Compliance

QPA

Find A Provider

## Technologies

### Development Platform

IntelliJ

VS Code

Eclipse

Anypoint Studio

X Code

Android Studio

### Platforms

Mulesoft

Elastic Search

Logstash

Bitbucket

Gitlab

Kubernetes

Tomcat

### Design

Figma

Responsive UX

### Tools & Frameworks

Springboot

Spring Integration

React

AWS ADK

SAML

Maven

Cordova

### Database

Postgres

Aurora

MSSql

### Infrastructure

AWS Cloud

Terraform

Liquidbase

### Architecture Patterns

Microservices

Service Discovery

N-Tier

Event Based

Multi-Tenet

Micro Frontend

SMACCS, UI Library

# Member 360



Consistent, Reliable & Seamless Experience across all channels of interaction

Home

Benefits

Care

Claims

Profile

James

994160640

Plan Documents

Other Documents

James (Employee)

Jane (You)

Dave (Child)

Julia (Child)

Kevin (Child)

Hi James, what would you like to do today?

Search for Claim

Manage My Health

Find a Provider

Schedule an Appointment

Telemedicine Appointment

Manage My Prescriptions

Manage My Plan

See My Claims

Submit a Balance Bill

Submit a Claim

Manage HIPAA Authorization

Manage My Enrollment

Manage My Spending

In-Network

Out-of-Network

Muhar Health Network

Co-Insurance 20%

Deductible

Individual

Family

Out of Pocket

Individual

Family

Payment Accounts

HSA

FSA

HRA

Just For You

Exploring your Benefits

Information Center

Understanding your plan

How to read Your Balance Bill

Using Telemedicine

Out-of-Pocket vs Deductibles: What's the difference?

Meet Your miBenefits App

Watch the Video

Take the Intro Tour

My Additional Benefits

Dental

Vision

Disability

HSA

FSA

9:41

image360

James

994160640

Hi James! What would you like to do today?

Search for Claim

Manage My Health

Manage My Plan

Manage My Spending

My Additional Benefits

Dental

Vision

Disability

HSA

FSA

Just For You

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# Administration Platform



Empowering Business to Independently Configure New Groups

The screenshot displays the 'Client' configuration page in the Imagine360 Administration Platform. The page features a search bar at the top, a status filter bar, and a list of clients. Each client entry includes a name, ID, version, and a set of menu items for configuration.

| Client Name                      | Client ID | Version     | Status      |
|----------------------------------|-----------|-------------|-------------|
| Gordon Health Services           | 67891     | Version 1   | Published   |
| Health Savers Association        | 2003001   | Version 1   | Published   |
| Fastsigns International, Inc     | BW50005   | Version 2.1 | Published   |
| Unity Manufacturing              | BW50007   | Version 1   | Published   |
| KWS Manufacturing Company Lim... | BW50008   | Version 2.1 | In Progress |
| Hi-Line Ele...                   |           |             |             |
| Macdonald Devin, PC              | H870154   |             |             |
| Half Associates, Inc             | H870226   | Version 2   |             |
| Angelina C                       |           |             |             |

The screenshot displays the 'Plan Document 234' configuration page for 'Gordon Health Services | 67891 | Version 1 | In Progress'. The page shows details for the document type, amendments, and association details.

**Document Details**

| Document Type  | Display Name                | Document                  |
|----------------|-----------------------------|---------------------------|
| Plan Documents | Plan Document 234 (en)      | Document                  |
|                | Documento del Plan 234 (es) | Documento del plan 1 (es) |

**Amendments**

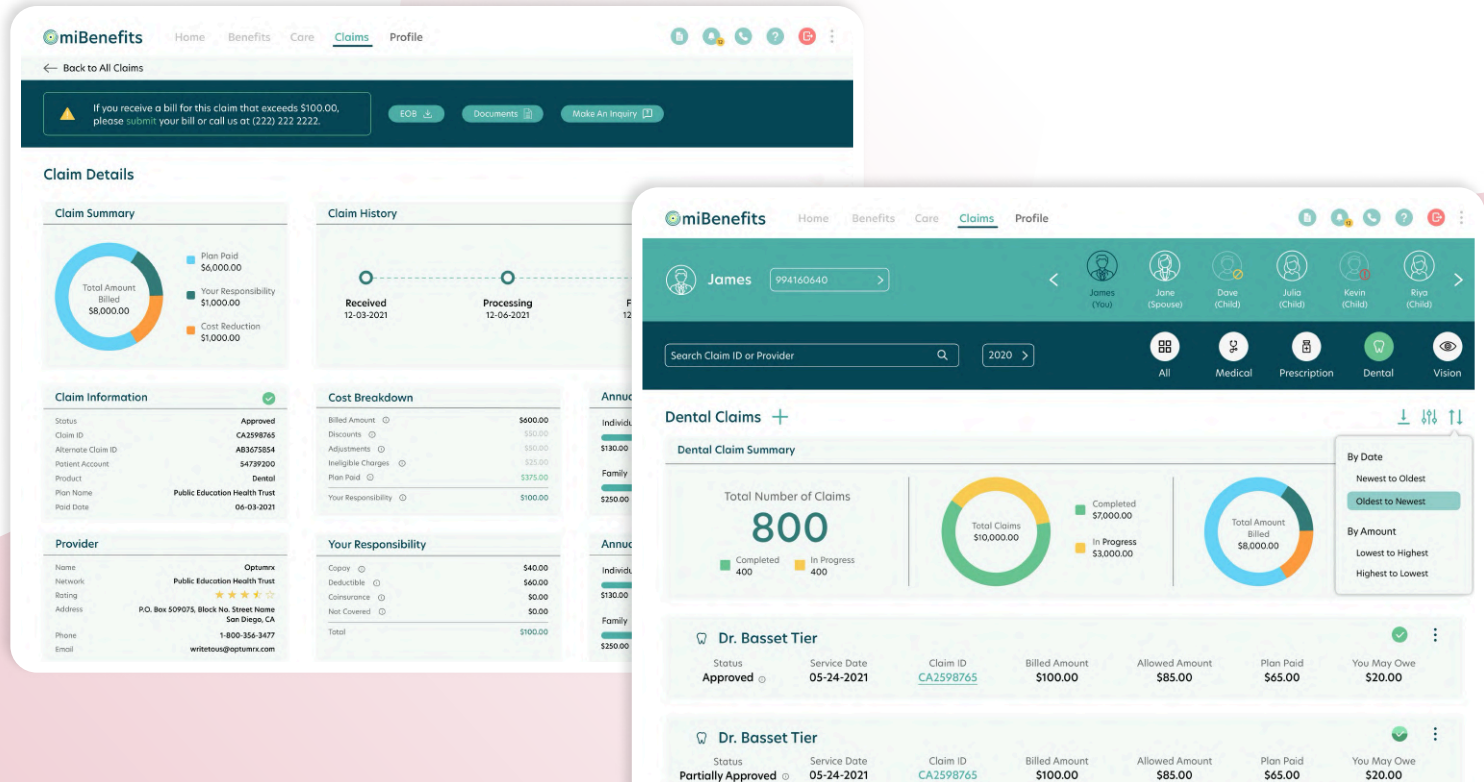
| Display Name                           | Document           | Effective Date | Termination Date |
|----------------------------------------|--------------------|----------------|------------------|
| Plan Document Amendment 1 (en)         | Plan doc.pdf (en)  | 01-01-2023     | -                |
| Enmienda 1 del documento del plan (es) | Plano doc.pdf (es) |                |                  |

**Association Details**

| Client Hierarchy       | Association From | Association Through | Product(s)/Plan(s)/Bill Tier(s)                        |
|------------------------|------------------|---------------------|--------------------------------------------------------|
| Gordon Health Services | 01-01-2022       | 11-29-2022          | Prescription - Prescription 1 - All Bill Tiers, Pr [H] |
| Delta Greely           | 01-01-2022       | 11-29-2022          | Prescription - Prescription 1 - All Bill Tiers, Pr [H] |
| ClaTier                | 01-01-2022       | 11-29-2022          | Prescription - Prescription 1 - All Bill Tiers         |
| ExemAdmTier            | 01-01-2022       | 10-29-2022          | Medical - Medical Plan 1 - All Bill Tiers              |

# Compliance

Compliance platform in accordance with Consolidated Appropriations Act, 2021 (CAA) to make data/information available and accessible at fingertips & utilize informed, affordable care



# Utility For



## Fast Switch

An innovative solution to address the challenge of high drug pricing. FAST Switch provides real-time access to the lowest drug prices for patients or members, available 24/7, without requiring any additional effort from key players in the ecosystem. The solution would streamline claim processing for pharmacies, enabling them to serve more customers and focus on other business pursuits. Additionally, it would reduce the copay amounts borne by PBMs by minimizing their need to pay for most claims, thereby improving member retention.



### Industry First

Cloud Based Robust Pre-Adjudication Platform



### Real Time Price Arbitrage

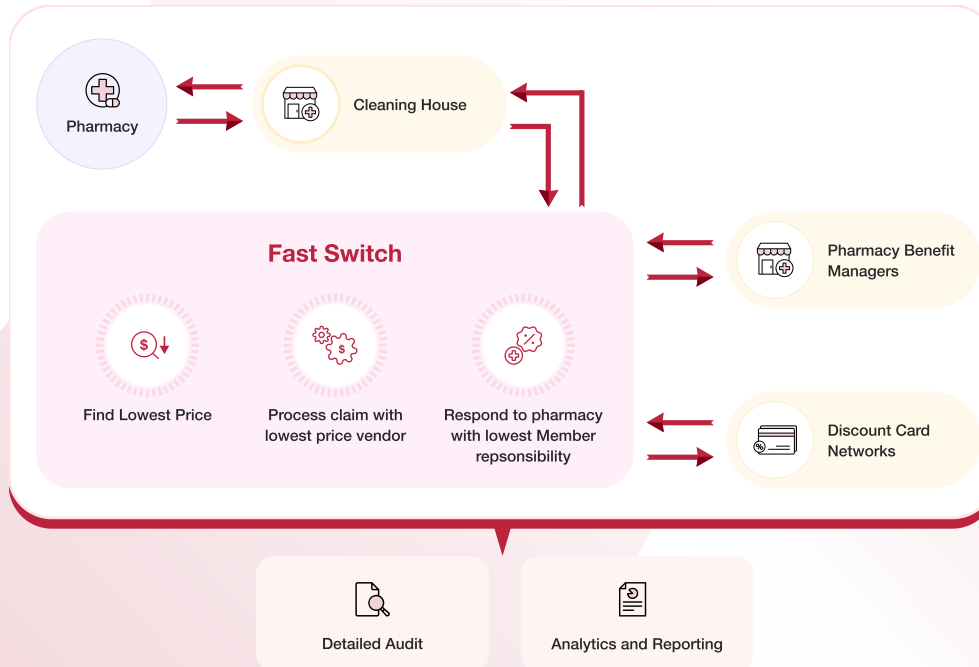


### Claim Adjudication Switch

With Built-in Intelligence

## Fast Switch

The FAST switch is a first of its kind innovation that takes away the hassle of Discount Cards and Coupons. It empowers members with Instant Point of Sale Rebates.





An industry leader for Medicare shopping, quoting, enrollment and retention for or more than 20 years – wanted to solve the big problem of choice by coming up with a way that empowered beneficiaries to select the best Medicare plan for them.

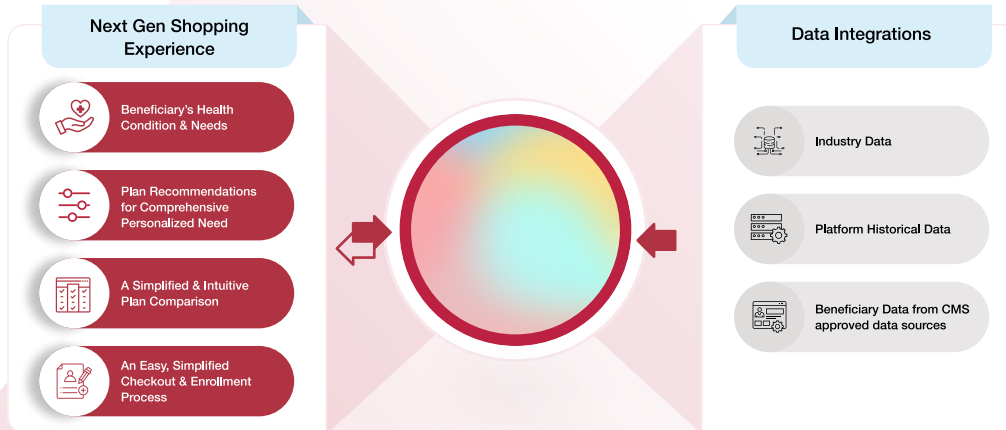
We envisioned to build a carrier-neutral Medicare shopping platform that harnesses the power of AI/ML and integrates with authorized CMS platforms to offer tailored plan recommendations.

## Key Feature of the Platform :

- 1 An easy, guided and personalized journey to make the right medicare choice
- 2 Assistance & Automation at every step of the ways
- 3 Creation of unique health profile for each beneficiary to determine the holistic coverage needs.
- 4 Tailored plan recommendations with detailed reasons & comprehensive comparison capabilities

## A Simple, Easy and Personalized User Journey

Right from the creation of a health profile to getting enrolled into a plan



## Intelligent Assistance & Automation at every step of the User Journey

Powered by VIZCare AI, a Healthcare AI Assistant that stands at the core of the platform and integrates with multiple data sources to accelerate, simplify and enrich the user journey

# A Guided User Journey To Create Health Profile

## 4 of 65 Medicare Plans match your health profile

Shortlist the options further by helping us with some additional details

● 4 of 4 Completed

### Health Needs

Your health status, diagnostic history, drugs and services

[View & Modify](#)

● 4 of 4 Completed

### Provider Needs

Your selected care providers

[View & Modify](#)

● 2 of 2 Completed

### Financial Support

Your enrollment in the Medicaid and Extra Help program

[View & Modify](#)

[View Plans](#) →

# Tailored plan recommendations with Detailed Reasons & Comprehensive Comparison Capabilities



HealthCARE co

Home About Medicare Help

English Login

Your Health Profile is 88% Complete

ZIP Code: 20190  
County - Fairfax, VA

Health Needs >

Provider Needs >

Financial Support >

Recommended Plans (9)

Medicare Advantage Plans (19)

Prescription Drug Plans (21)

Medicare Supplement Plans (17)

Create your own bundle of plans

Effective Date

Single Plan

Compare

Add to favorite

Coverage

\$39.44

Humana

MA Only  
HumanaChoice R090-001 (Regional PPO)  
Medical Deductible(s)  
\$0

Your Health Profile Match  
Drugs (6 of 6) Services (7 of 12) Provider Needs (3 of 5)

Bundle of Plans

Compare

Add to favorite

Coverage

\$53.22

Cigna

PDP  
Cigna Saver Rx (PDP)  
Deductibles  
\$545

Humana

Dental + Vision  
Anthem Essential Choice PPO Brozen and Blue  
View Vision Value  
Initial Coverage Limit  
\$5,030

Your Health Profile Match  
Drugs (7 of 8) Services (8 of 8) Provider Needs (3 of 5)

Overview Costs Covered Benefits Providers Plan Documents

aetna

Guardian

United Healthcare

MAPD

Dental

Indemnity

Total monthly premium  
\$194.18\*

Add to Cart

Humana

United Healthcare

MAPD

Indemnity

Total monthly premium  
\$142.97\*

Add to Cart

Add Plan

Plan(s)

MAPD Aetna Medicare SmartFit (HMO-POS)  
H3931-162  
★★★★★  
Dental Guardian Select PPO Gold  
Indemnity Hospital SafeGuard GI Plan 500

MAPD HumanaChoice HS216-266 (PPO)  
★★★★★  
Indemnity Hospital SafeGuard GI Plan 500

Overall Costs

Est. OOP Expense: \$2,330

MAPD Monthly Premium: \$0  
OOP Maximum: \$2,900  
Dental Monthly Premium: \$31.21  
Information for quotation  
Premium and coverage is subject to change based on information provided.

Indemnity Monthly Premium: \$142.97\*  
Information for quotation  
Premium and coverage is subject to change based on information provided.

Est. OOP Expense: \$1,966

MAPD Monthly Premium: \$0  
OOP Maximum: \$5,800  
Indemnity Monthly Premium: \$142.97\*  
Information for quotation  
Premium and coverage is subject to change based on information provided.



WellDyne is a full-service pharmacy benefit manager (PBM) dedicated to delivering innovative pharmacy solutions that enhance health outcomes and manage costs.

Prior to its association with AVIZVA, WellDyne was dependent on multiple pharmacy software systems such as ANS and a plethora of portal legacy applications in order to serve its members.

These pharmacy software systems offered an extremely disintegrated user experience. They necessitated the management of multiple applications, thus adding to WellDyne's overall IT support & maintenance costs.

4

Years

2

New  
Products

1

Claim Platform  
Migration

## A Thoughtful Approach To Transformation



**Transforming  
Member Experience**



**Crafting A Cloud  
Bases CRM Platform**

To Enhance Customer  
Service



**A Unified Client  
Onboarding Platform**

Add additional stakeholder  
easily with the baseline

## Technologies

### Development Platform

Eclipse

VS Code

### Platform

Elastic Search

Logstash

Gitlab

Tomcat

Microsoft AD

### Design

Figma

Responsive UX

### Tools & Frameworks

Springboot

React

AWS

SDK

SAML

Maven

### Databases

Postgres

MSSql

### Infrastructure

AWS Cloud

Terraform

Liquibase

Azure DevOps

### Architecture Patterns

Microservices

Service Discovery

Web socket

Multi-Tenant

N-Tier

## Projects

Modernization of Digital Experience

WellView

Benefits Configuration platform

Benefits Configurator

Servicing Platform

WellServ

# WellDyne : Member Portal



[Mail Prescriptions](#)
[Mail Orders](#)
[Claim History](#)
[Resources](#)
[Drug Search](#)

Contact

Forms

Settings

Cart

Logout

AlvinCarolynTony

All Prescriptions5

Reviewing5

Ready to Refill0

Up to Date2

Processing1

Expired2

Search Prescription By Drug Name, Prescriber or Prescription Number

If you do not see your medication, and require a refill, please contact Member Services for assistance.

Prescription Number: 090920284022

|                               |                  |                 |                   |
|-------------------------------|------------------|-----------------|-------------------|
| Drug Name                     | Next Refill Date | Expiration Date | Refills Remaining |
| Calcimax Forte Plus Tablet    | 08-09-2019       | 08-09-2019      | 2                 |
| Alternate Dispensed           | Prescribed By    | Previous Copay  | Estimated Cost    |
| Calcimax Forte Plus Tablet II | Adenik Augustine | \$95.00         | \$40.00           |

Prescription Number: 090920284022

Your prescription will soon expire - please check with your doctor to avoid running out of medication.

|                               |                  |                 |                   |
|-------------------------------|------------------|-----------------|-------------------|
| Drug Name                     | Next Refill Date | Expiration Date | Refills Remaining |
| Calcimax Forte Plus Tablet    | 08-09-2019       | 08-09-2019      | 2                 |
| Alternate Dispensed           | Prescribed By    | Previous Copay  | Estimated Cost    |
| Calcimax Forte Plus Tablet II | Adenik Augustine | \$95.00         | \$40.00           |

Prescription Number: 090920284022

You have 1 refill remaining - please check with your doctor to avoid running out of medication after your next refill.

|                               |                  |                 |                   |
|-------------------------------|------------------|-----------------|-------------------|
| Drug Name                     | Next Refill Date | Expiration Date | Refills Remaining |
| Amoxicillin                   | 08-09-2019       | 08-09-2019      | 1                 |
| Alternate Dispensed           | Prescribed By    | Previous Copay  | Estimated Cost    |
| Calcimax Forte Plus Tablet II | Adenik Augustine | \$95.00         | \$40.00           |

[Mail Prescriptions](#)
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[Resources](#)
[Drug Search](#)

Contact

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AlvinCarolynTony

Plan Information

Member ID

991247304

Date of Birth

05-05-1990

Plan Name

HOLZ1

Covers

Alvin and 2 others

Deductible

Individual

Applied (Current)

\$10.00

Family

Applied (Current)

\$24.00

Out of Pocket

Individual

Applied (Current)

\$12.00

Family

Applied (Current)

\$30.00

Pharmacy Locator

Showing results within 5 Miles of near you, 34265

Drug Search

Search Drug by Drug Name (like Atorvastatin, Sildenafil, etc) or Enter the NDC Code

Prescriptions

| Prescription Number | Drug Name                  | Estimated Cost | Next Refill Date | Status          | View all |
|---------------------|----------------------------|----------------|------------------|-----------------|----------|
| 0909208             | Calcimax Forte Plus Tablet | \$40.00        | 07-09-2019       | Up To Date      | View     |
| 0909208             | Calcimax Forte Plus Tablet | \$40.00        | 07-09-2019       | Up To Date      | View     |
| 0909208             | Calcimax Forte Plus Tablet | -              | 07-09-2019       | Ready to Refill | Go       |
| 0909208             | Calcimax Forte Plus Tablet | \$40.00        | 07-09-2019       | Processing      |          |
| 0909208             | Calcimax Forte Plus Tablet | -              | 07-09-2019       | Ready to Refill | Go       |

Orders

| Order Number | Drug Name                  | You Paid | Order Placed Date | Status     | View all    |
|--------------|----------------------------|----------|-------------------|------------|-------------|
| 0909208      | Calcimax Forte Plus Tablet | \$40.00  | 07-09-2019        | Processing |             |
| 0909208      | Calcimax Forte Plus Tablet | \$40.00  | 07-09-2019        | Shipped    | Order Again |
| 0909208      | Calcimax Forte Plus Tablet | \$40.00  | 07-09-2019        | Shipped    | Order Again |

# WellServ : A Cloud Based CRM Platform



**welldyne** | Call Management | Reports | Administration | ePost ID: ABC123

01:12 | Call | Transfer | Call Category and Reasons | To-Do | Notes | Call Activity

John Anderson | Inbound | Alerts: 23 | Balance Due: \$65 | Savings Up To: \$40

Member | Inbound | ID Card | Add Insurance/Discount Card | Prior Authorization | Drug Pricing | Material Mail Out | Impersonate | Email in App | Business Process | Drug Preference | Website Issue | Member Services Escalations | Member Escalation - Call | ePost Note | User ID | Patient Note | Outbound Call | Status of Claim

**Orders** | Prescriptions | Claims | Prior Authorization | AR

Search by Order Number, Rx Number or Drug Name

| Order Number | Order Date | Order Amount | Order Status | Tracking Number |
|--------------|------------|--------------|--------------|-----------------|
| 5115599      | 09-25-2019 | \$44.12      | Processing   |                 |

| Drug Name               | Rx Number | You Paid | Queue              | Status          |
|-------------------------|-----------|----------|--------------------|-----------------|
| Trazodone Hydrochloride | 8126789   | \$12.00  | Order Entry Review | Pharmacy Review |
| Fluoxetine Hcl          | 8273685   | \$10.00  | ECS Refill to Soon | Coverage Review |
| Levothyroxine Sodium    | 8371935   | \$22.12  | Third Party Errors | Payment Review  |

| Order Number | Order Date | Order Amount | Order Status | Tracking Number    |
|--------------|------------|--------------|--------------|--------------------|
| 5289178      | 09-25-2019 | \$20.50      | Shipped      | 912881729671628716 |

| Drug Name  | Rx Number | You Paid | Queue   | Status  |
|------------|-----------|----------|---------|---------|
| Clonazepam | 8927967   | \$20.50  | Shipped | Shipped |

**Member Details**

Name: Emory Anderson | Gender: Female | Date of Birth: 09-03-1977 | Address: 3534 West Lynn Dr, Walsilla, AK 99554 | Email ID: emoryanderson@gmail.com | Phone Number: 907-386-0829

**To-Dos** | Contact Log | Call Log

| Task ID      | Type        | Subtype            | Added Date |
|--------------|-------------|--------------------|------------|
| TASK12345678 | Eligibility | Eligibility Status | 01-01-2020 |
| TASK12345678 | ID Card     | Boarder ID Photo   | 02-10-2020 |

**welldyne** | Call Management | Reports | Administration | ePost ID: ABC123

01:12 | Call | Transfer | Call Category and Reasons | To-Do | Notes | Call Activity

Prescription Information | Shipping and Payment Information | Confirm Order

**Order Confirmation**

| Rx Number | Drug Name                    | Estimated Cost | Days of Supply | Quantity |
|-----------|------------------------------|----------------|----------------|----------|
| 8126789   | Trazodone Hydrochloride 25mg | \$20.00        | 90             | 0EA      |
| 8371935   | Fluoxetine Hcl 5mg           | \$10.00        | 90             | 0EA      |
| 8126789   | Levothyroxine Sodium 80mg    | \$15.00        | 60             | 0EA      |

**Rx is expired or has 3 refills. We will request removal from your doctor. You may experience a slight delay in processing.**

| Rx Number | Drug Name                    | Estimated Cost | Days of Supply | Quantity |
|-----------|------------------------------|----------------|----------------|----------|
| 8126789   | Trazodone Hydrochloride 25mg | \$20.00        | 90             | 0EA      |
| 8371935   | Fluoxetine Hcl 5mg           | \$10.00        | 90             | 0EA      |
| 8126789   | Levothyroxine Sodium 80mg    | \$15.00        | 60             | 0EA      |

| Rx Estimated Cost | Shipping Charges | Balance Payment | Card Charges | Total Outstanding |
|-------------------|------------------|-----------------|--------------|-------------------|
| \$45.00           | \$5.00           | \$60.00         | (\$50.00)    | \$60.00           |

Last 4 digits of Credit Card: 0986 | Shipping Method: Priority | Estimated Delivery Date: 07-30-2020 | Shipping Address: 13025 gordons Mott San Antonio, TX, 78253-0020

Cancel | Previous | Place Order

# Benefits Configurator



Configurations

List Management

Global Rules

Networks

User Settings

Logout

Dashboard

Novat Health - NH003 - Version 1.2

Mark Complete

...

Overview

Services

Schedules

Business Hierarchy

Plans

Programs

Formulary & Tiers

Legend

Back to Plan

RWT Novatr Gold - RWTNOVANTRG / General Benefit Rules

Mark Complete

...

Co-Ordination Of Benefits

Prescriber Network: (Effective from 01-01-2021 - 06-30-2021) saved successfully.

Provider Validation

Prescriber Networks

Compounds

OTC

ROA

DESI

Packaging Exceptions

Multi Source Codes

Partial Fill

Programs

Base Information

Details

Retail

Mail Order

Specialty

Prescriber Network Name

How should prescriber process?

Prescriber Network of Texas Include

Doctor's Alliance Include

Prescriber Network Name

How should prescriber process?

Doctor's Alliance Exclude

Prescriber Network Name

How should prescriber process?

Innova Hospital Surgeon Group Exclude

Base Information

Detail

Effective From Date

Effective Thru Date

Notes

07-01-2021

12-31-2021

Standard CIGNA Gold plan including out of state network...

Configurations

List Management

Global Rules

Networks

User Settings

Logout

Dashboard

Novat Health - NH003 - Version 1.2

Mark Complete

...

Overview

Services

Schedules

Business Hierarchy

Plans

Programs

Formulary & Tiers

Legend

Back to Plan

RWT Novatr Gold - RWTNOVANTRG

Mark Complete

...

Overview

Cost Share: (Effective from 01-01-2021 - 04-30-2021) saved successfully.

Formulary

Benefit Networks

Cost Share

Add Cost Share

Cost Share

Plan Cost Share

Group Cost Share

Accumulators

Schedules

Generic Incentive Program

Copay Factoring

Cost Share Settings

Cost Share Details

Generic Incentive Program

Copay Factoring

General Benefit Rules

How is Cost Share Derived?

Do one or more Benefit Networks have Generic Incentive Program?

Schedule Type

Plan

Yes

Copay

Refill Threshold & Maximum Day

Effective From Date

Effective Thru Date

Notes

01-01-2021

04-30-2021

Standard CIGNA Gold plan including out of state network...

Surplus Edits

Benefit Network

Select Category Name

Maintenance Drugs

Retail, Mail order, CVS 90, Specialty

Tier I, Tier II, Tier III, Tier IV, Tier V

RX Restrictions

Renaissance Benefits is a provider of ancillary insurance solutions, offering a range of products including dental, vision, life, and disability coverage to individuals, families, and employer groups across the United States

**3**

Years

**2**

New  
Products

**2**

Claim Platform  
Migration

## A Thoughtful Approach To Transformation



**Determining The  
Technology Stack**



**Creation Of  
API Layers**



**Data Integration Layer**

Build a strong data  
orchestration layer



**Adoption Of VIZCare  
Suite Product Offering**

BrokerX & AdminX



**Development Of  
Enrollment Portal &  
Quoting Application**



**Adoption of  
Additional  
VIZCare Suite  
Product**

EmployerX, MemberX &  
ProviderX

## Contact Us

### Reston VA, USA

1818, Library Street, Suite 440,  
Reston - 20190

### Gurugram, India

16th Floor, Building No 14D, DLF Cyber City,  
DLF Phase 3, Sector 25-A, Gurugram - 122002

### Indore, India

3rd Floor, Winway World Offices Plot No. B7,  
PU4, Vijay Nagar Indore, 452010

### Vancouver, Canada

Oceanic Plaza 1066 W. Hastings Street Suite  
2300 Vancouver BC V6E 3X22



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