

A Healthcare
Technology Organization

www.avizva.com

VIZcare

xperience

VIZcare

xperience

A Suite of AI-enabled Web Portals & Native Mobile Applications

for your stakeholders & consumers

MemberX

ProviderX

EmployerX

BrokerX

Powered By VIZcare ai

Purpose-built for the modern needs of Payers, TPAs, and PBMs

- CloudBased **SaaS** Platform
- Fully **White Labeled**
- Compliant with **HIPAA & SOC2**
- Integrates with **Major Claim Systems**

Designed to Enhance Your Member Engagement,

Drive Better Health Outcomes & Reduce Care Delivery Efforts

MemberX

Intelligent AI-Driven Assistance And Insights

- Let members chat, type, or speak to handle everything - from claims to benefits all in simple, natural language
- Turn complex documents simple, with key sections highlighted, confusing terms explained, and instant answers to “what does this mean?
- Stay on top of care with timely alerts, reminders, and recommendations personalized to each member’s health journey
- Boost engagement with proactive nudges that keep members on track, from pending actions to upcoming nudges

Seamless Experience Across All Channels

- Enable seamless multi-channel access across web, mobile, or messaging, with a unified, intuitive experience everywhere
- Seamlessly switch from AI to human support, connect members to a live agent instantly, without hold times or system juggling
- Maintain continuity with persistent conversations, members never repeat themselves, no matter the channel
- Deliver 24/7 convenience with always-on self-service, instant support, and seamless channel switching without losing context

Full Self-Service Capabilities

- Give members instant access to plan details, coverage levels, accumulators, and eligibility - all in one place
- Real-time clarity on claims and prior authorizations, from status updates to EOBs, all explained in simple terms
- Enable members to navigate policies, claims, and bills effortlessly through an AI-powered document hub
- Let members manage their policies easily - add/remove dependents, report life events, and update coverage
- Enable members to manage their benefits anywhere, anytime, across web and mobile, effortlessly

Designed to Enhance Your Member Engagement,

Drive Better Health Outcomes & Reduce Care Delivery Efforts

MemberX

Tailored Campaigns to Drive Better Health Outcomes

- Launch personalized wellness and education campaigns that support member health goals and engagement objectives
- Enable seamless program delivery, whether through internal initiatives or third-party vendor integrations
- Enhance program effectiveness through personalized targeting based on demographics, health risks, and engagement patterns.
- Leverage real-time engagement data to track, analyze, and optimize campaigns for better results

Making Healthcare Decisions Easier and More Transparent

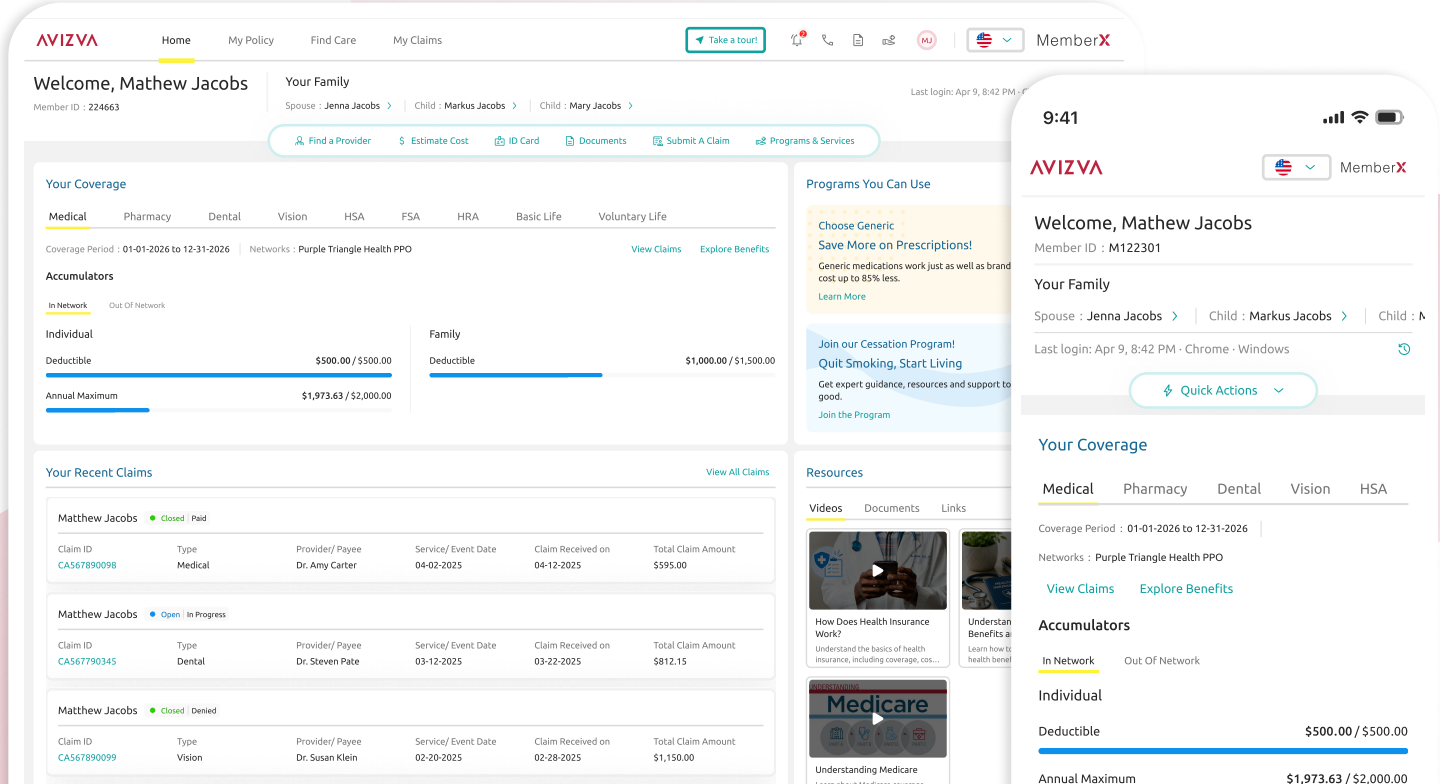
- Help members access the right care, fast - search and filter in-network providers by multiple criteria, all in one place.
- Enable members to reserve provider appointments instantly through the portal
- On-demand telehealth - members connect with virtual care providers in just a few clicks
- Empower members with drug and pharmacy tools to compare prices, check coverage, and access formulary information quickly.
- Provide clear cost estimates - members see what's covered and what's not, instantly.

Drives Adoption

- Deliver a seamless, jargon-free experience with an easy-to-use interface that inspires member confidence
- Offer guided onboarding with step-by-step walkthroughs, in-app tips, and embedded FAQs to help members navigate confidently
- Let members interact on their preferred channel, whether web, mobile, or iMessage, for maximum convenience
- Drive proactive engagement with smart nudges, reminders, and program invitations.
- Eliminate dead ends with a combination of AI guidance and direct live Agent access

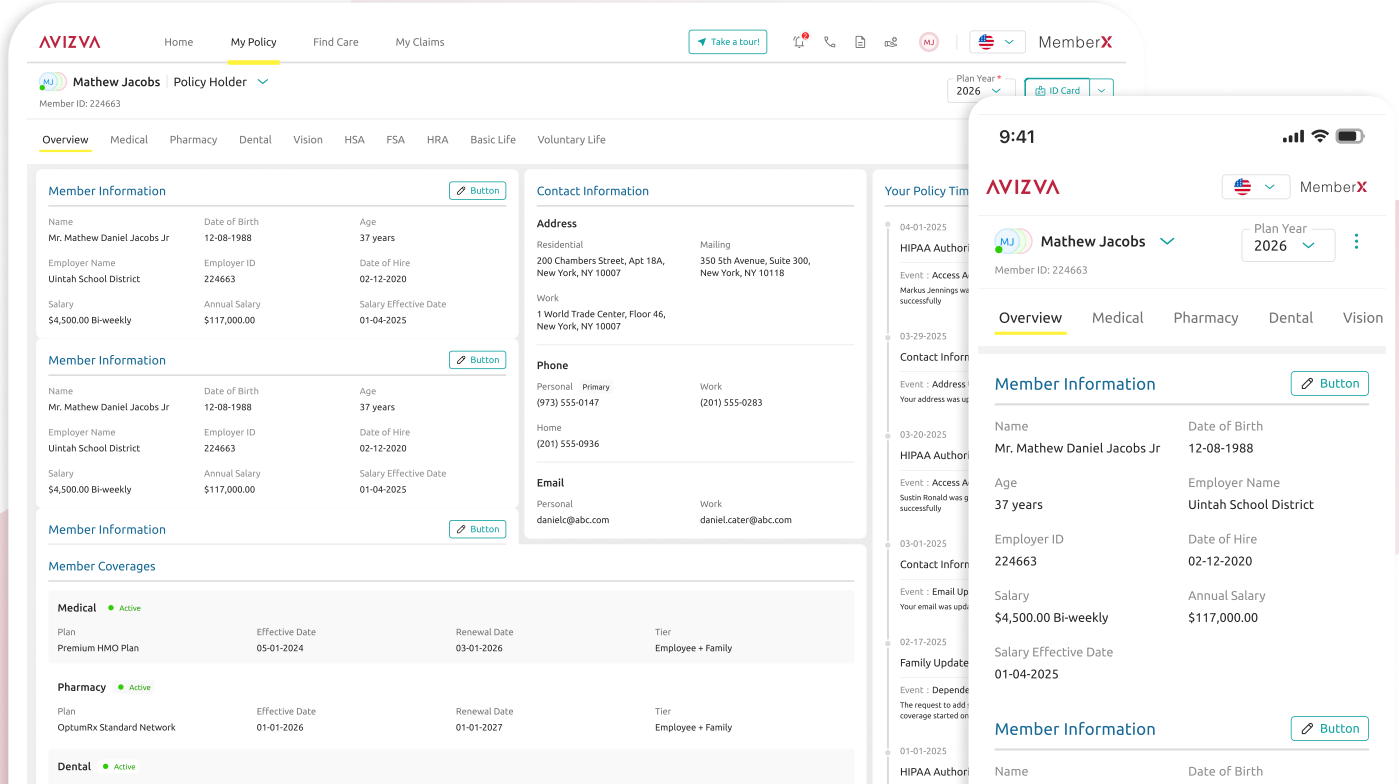
MemberX

A unified dashboard delivering at-a-glance visibility into covered members, coverage, recent claims, quick actions, and essential resources all in one place.



MemberX

Help members easily understand their benefits, coverage details, policy timelines, and family coverage.



Tools, Insights, and Transparency

at every stage of interaction with Payers

ProviderX

Intelligent AI-Driven Assistance and Insights

- Streamline prior authorizations with AI that auto-fills requests, predicts approvals, and tracks status in real time
- Enable providers to access critical health insights instantly, with AI summarizing member records and key COC details
- Provide transparent claim support by highlighting denial reasons, suggesting next steps, and drafting appeal narratives to help providers recover quickly.
- Keep providers on track with proactive notifications for pending authorizations, claim updates, and required documents

Pre-Service

- Allow providers to verify member eligibility and benefits instantly, including coverage details and cost-sharing responsibilities.
- Streamline the prior authorization process with digital submission, real-time tracking, and easy appeals
- Deliver price and reimbursement estimates, giving providers visibility on payments and members clarity on out-of-pocket costs
- Optimize administrative readiness by reducing payer back-and-forth, so providers arrive fully prepared for every encounter

Post Service

- Allow providers to securely upload clinical notes, lab results, and treatment updates directly to a member's record
- Enable seamless care coordination by letting providers share post-visit notes with other care teams, ensuring continuity without duplication
- Enhance member communication with secure updates, instructions, and follow-up reminders delivered directly through the portal.
- Streamline claim submission with guided steps, required documentation, and instant confirmation to minimize errors and delays.

Tools, Insights, and Transparency

at every stage of interaction with Payers

ProviderX

Post-Adjudication

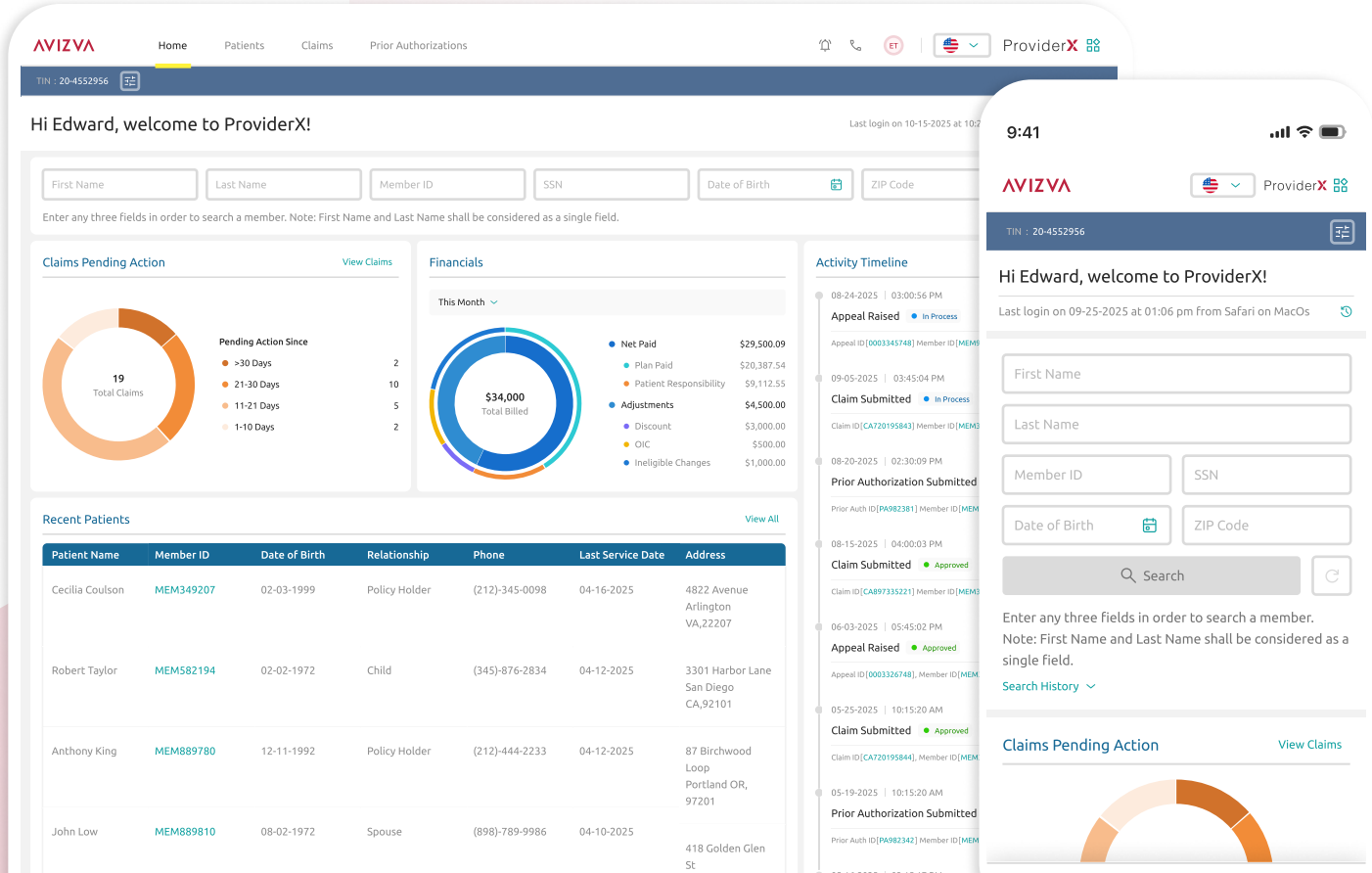
- Enable providers to monitor claim progress instantly, with status updates and outcome indicators
- Enable providers to review remittance details instantly with secure ERA access
- Simplify denial management by providing clear explanations, digital appeal submission, and real-time tracking
- Streamline reporting and compliance by maintaining a full history with automated audit trails

Provider Onboarding & Network Management

- Simplify digital onboarding by providing guided, self-service registration for new providers and facilities.
- Streamline credentialing & compliance through digital management of documentation, licenses, and certifications, with built-in alerts for renewals and expirations.
- Digitize and simplify provider contracts, monitoring statuses and ensuring clarity at every step
- Gain real-time network visibility & insights into active network data, including specialties, capacity, and geographic distribution.
- Allow providers to update their details—address, hours, services, directly in the portal, ensuring network accuracy and compliance

ProviderX

Empowering Providers with all necessary tools, information, and updates whilst ensuring complete transparency.



Empowering Brokers with Full Control, Insight, and Efficiency

for better client acquisition and retention

BrokerX

Intelligent AI-Driven Assistance & Insights

- Let brokers use natural language to get instant insights—ask about renewals, commissions, or pipeline status without sifting through reports
- Simplify proposal creation by letting AI handle details, generate quotes, and highlight optimal plans for clients
- Unlock client insights and opportunities by identifying utilization trends, groups at risk of churn, and cross-sell or upsell potential.
- Stay ahead with proactive alerts and reminders for renewals, compliance deadlines, and outstanding proposals.
- Gain smarter commission transparency with simplified statements, anomaly detection, and earnings projections that make payouts crystal clear.

Comprehensive Book of Business with Complete Control

- Unify client management with a single view of all Employer groups and Member accounts tied to your relationship with the Payer.
- Bring billing transparency by accessing invoices, payment statuses, and outstanding balances to better support Employers and build trust.
- Stay ahead of renewals with clear visibility into timelines, policy changes, and pending actions.
- Gain confidence with commission oversight, tracking real-time statements and overrides to manage revenue streams effectively.
- Leverage actionable insights through built-in analytics that highlight growth opportunities and retention risks within your Book of Business.

Empowering Brokers with Full Control, Insight, and Efficiency

for better client acquisition and retention

BrokerX

Elevating Payer → Broker → Client Collaboration & Engagement

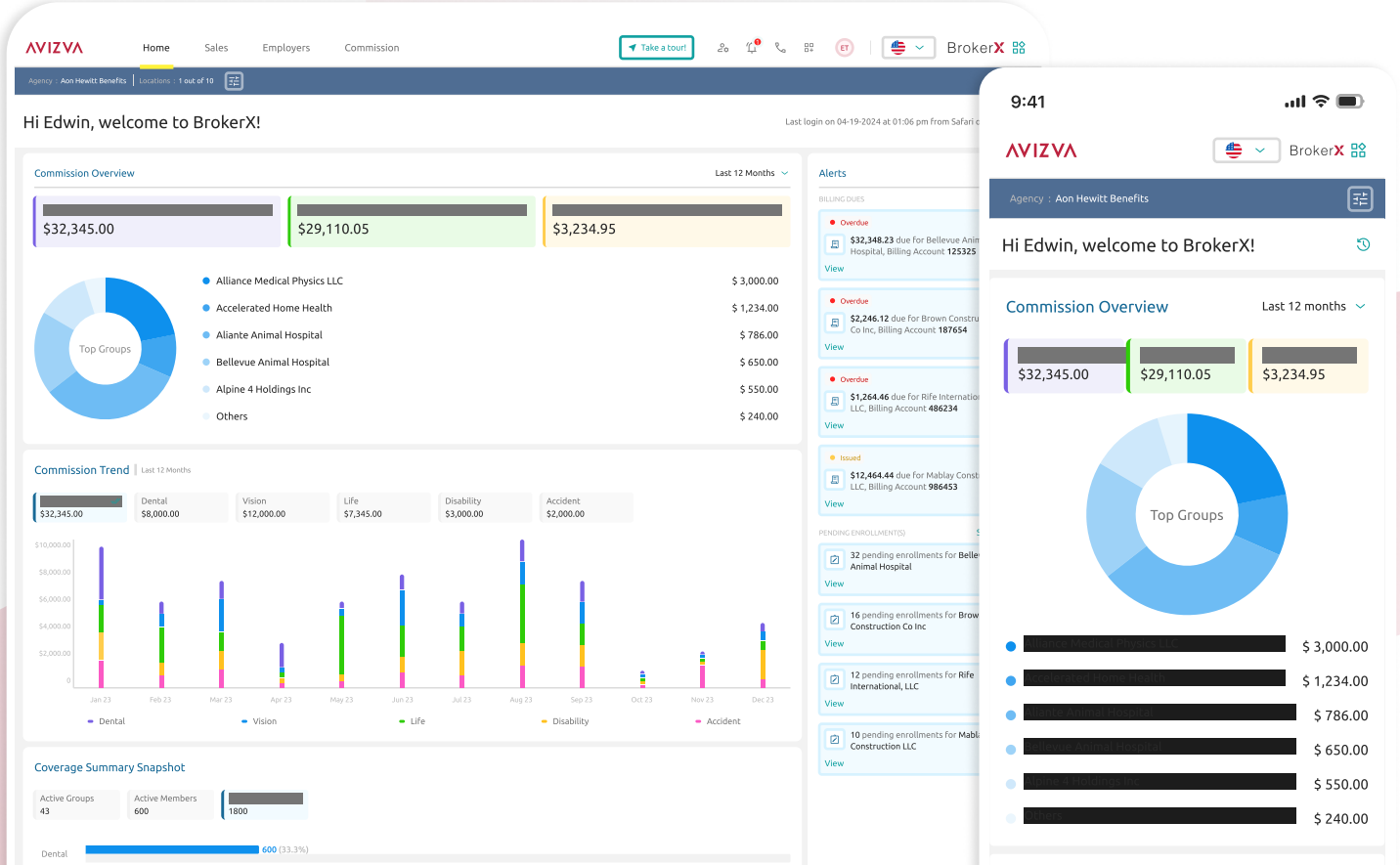
- Foster shared visibility by giving all stakeholders unified access to billing, policy, and membership data
- Streamline communication with built-in messaging that centralizes discussions, reduces email clutter, and accelerates resolutions
- Align renewals effortlessly by enabling Brokers and Payers to co-manage timelines, proposals, and plan updates - keeping Employers in the loop
- Drive adoption with co-branded engagement programs, enabling Payers and Brokers to launch wellness or health campaigns that deliver measurable value
- Ensure Transparency with real-time updates on claims, billing, and commissions that give every stakeholder clarity and confidence

Enable Brokers to Provide Above & Beyond Services

- Simplify client education by sharing benefit updates, compliance resources, and plan explanations in clear, accessible formats.
- Launch collaborative wellness and engagement programs with Payers to drive preventive care, boost employee participation, and deliver measurable outcomes for Employer client
- Deliver billing and claims transparency with clear visibility into invoices, payment statuses, and claims trends
- Deliver analytics-powered advisory by uncovering utilization trends, cost drivers, and renewal insights
- Stay ahead in service delivery with smart alerts on renewals, abnormal spend patterns, and new program opportunities

BrokerX

A single platform for your brokers to both acquire & manage clients.
Seamless access to Quotes, Proposals, Book of Business, Commissions,
and Important Documents & Reports



Transforming Benefits Administration for your Employers
with Efficiency, Engagement, Insight, and Cost Control

EmployerX

Intelligent AI-Driven Assistance And Insights

- Enable natural language support for admin tasks, allowing Employers to get instant answers to questions without digging through reports.
- Use AI to analyze utilization and cost trends, suggesting plan adjustments for optimized renewal outcomes.
- Nudge Employers on renewals, unusual spend, pending approvals, or missing documents with proactive alerts and notifications
- Turn complex financial and benefits data into clear, visual analytics for faster, smarter decision-making.

Simplified & Flexible Employee Benefits Management

- Manage life events—marriage, childbirth, dependents—and open enrollment seamlessly in one place
- Adjust plans, coverage tiers, and employee profiles effortlessly, ensuring benefits stay aligned with workforce needs
- Provide up-to-date plan details and benefit usage, giving Employers and employees clear visibility into coverage
- Connect directly with Payers and Brokers through the platform to streamline collaboration and reduce administrative bottlenecks

View & Manage Your Financial Records

- Allow Employers to review and approve payments before disbursement, providing full clarity on cash flow
- Track spending patterns over time to analyze cash outflow trends and plan upcoming expenses with confidence
- Highlight plan-driven savings for the business and employees, supporting smarter renewal decisions
- Allow Fully-Insured Employers to view and pay invoices directly from the portal, with secure management of EFT accounts

Transforming Benefits Administration for your Employers
with Efficiency, Engagement, Insight, and Cost Control

EmployerX

Communication And Engagement Tools

- Enable two-way secure messaging with Payers and Brokers to reduce delays and speed up resolutions
- Send real-time alerts on invoices, approvals, spend anomalies, renewals, and benefit updates to keep everything on track
- Build an employee engagement hub to deliver updates, reminders, and educational content that drive awareness and participation
- Conduct targeted outreach by segmenting communications to specific employee groups
- Provide integrated support, letting Employers connect with service teams or live agents directly from the portal, with real-time updates on query status.

Employee Health & Wellness Engagement

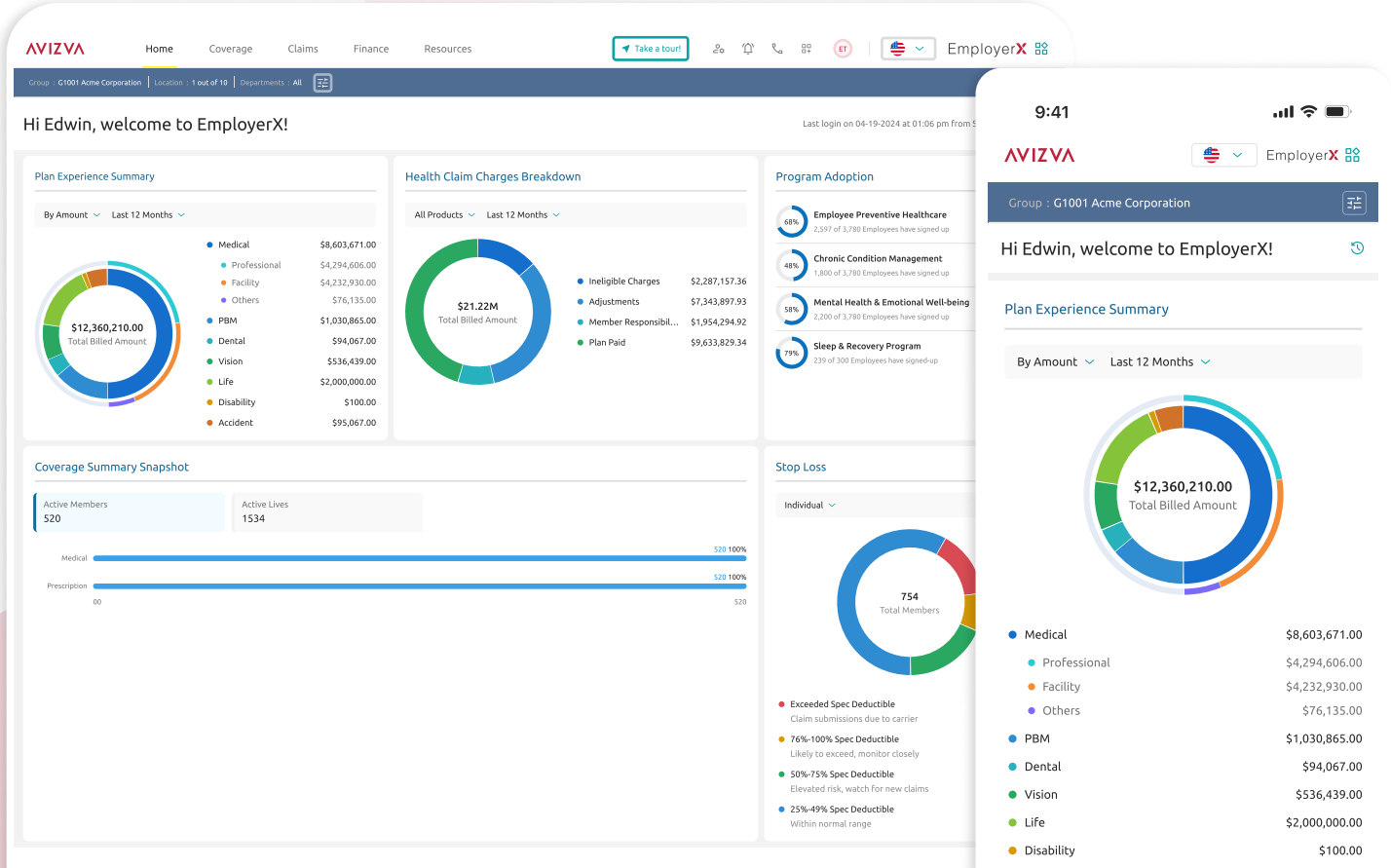
- Launch targeted wellness campaigns to promote preventive care, chronic condition management, fitness, and mental health
- Seamlessly integrate third-party wellness programs like gym perks and digital health apps
- Send targeted employee nudges based on age, risk, or usage to boost engagement
- Engage employees across web, mobile, and in-portal notifications for maximum reach
- Track participation and ROI in real time, using analytics to optimize wellness program impact

Analytics & Reporting For Decision Making

- Get a consolidated view of benefits costs with a single dashboard showing company-wide spending, utilization trends, and plan performance
- Use smart forecasting to anticipate healthcare costs and employee health trends
- Create tailored reports by group, department, or coverage type, delivering insights that meet each stakeholder's specific needs
- Get intuitive dashboards that turn complex data into clear visuals and KPIs, helping HR and finance teams spot trends and act fast

EmployerX

Employer's hub for employee & benefit administration, financial insights, member engagement and overall cost control.



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